

The Westgate Newsletter

Autumn 2017



Merger Date Brought Forward

As a result of the good progress that has been made 'behind the scenes' by both Practices and NHS England, it has been agreed that the date of the merger between Westgate and Cloisters Practices be brought forward to the 1st of December 2017.

We are very happy to comply with this, as this will minimise any disruption to the Practice's services over the Christmas and New Year period which is often a busy time.

One of the changes that will take place immediately when we merge is that our current IT clinical systems (which include our clinical databases called EMIS) will merge into one single patient database. This will have an impact at the beginning of December when the databases are merged together. There will therefore be no pre-bookable appointments after 12 noon on Friday 1st or all day on Monday 4th December. On Friday afternoon and all day Monday there will be an EMERGENCY surgery only.

Repeat Prescriptions During the Merger Closure

The closure will also affect the repeat prescription timetable and the revised timetable for this period is as below:

| Request before 10am on: | Prescription ready after 3pm on: |
|-------------------------------------|---|
| Monday 27 th November | Wednesday 29 th November |
| Tuesday 28 th November | Thursday 30 th November |
| Wednesday 29 th November | Tuesday 5 th December* |
| Thursday 30 th November | Wednesday 6 th December |
| Tuesday 5 th December | Thursday 7 th December |

*Between 12:00 and 1:00pm at Shenstone

To find out more about the merger, the practice and the services we offer please visit our website at www.westgatepractice.co.uk



SEASONAL FLU CLINICS – 2017-2018

The doctors of the Westgate Practice would like to invite you to attend a Seasonal Flu Clinic if you are:

- aged 65 or over
- or have any of the following conditions:
- Lung problems, including asthma
 - Heart problems
 - Kidney problems
 - Liver problems
 - Previous stroke or TIA
 - Diabetes, including diet controlled diabetes
 - Have a condition, or are receiving treatment, which makes you susceptible to infections
 - Or are pregnant
 - Or are the main carer of an elderly or disabled person whose welfare would be at risk if you, the carer, fell ill.

This year our walk in clinics (no appointment necessary) are at:

Greenhill Health Centre
Saturday 30th September 2017 &
Saturday 4th November 2017
from 9.30am till 1.00pm
or
The Shenstone Surgery
Tuesday 10th October 2017
from 12.30pm till 1.30pm

Please also be aware that if you have a scheduled appointment with a doctor or nurse you will be able to have the vaccination during that visit.

Please do not book an appointment with a doctor or nurse just to have the vaccination. Children who are eligible for vaccination will be contacted by letter and invited to **make an appointment** on 4th November.